

QUALITY POLICY

The company's management has developed the Policy for Quality—driven by the need to produce and provide high quality services, related to energy and aesthetic upgrade of buildings, using efficient methods for implementing the obligations undertaken towards its customers, so it always remains competitive.

"GLASSCON" through its policy for Quality is bound for

- To follow all related legislation and standards demands
- to The production of high quality projects based on its contractual obligations;
- The delivery and installation of constructions at the desired time and to fully meet the requirements of customers based on its contractual obligations.
- In taking the necessary measures to comply with legal requirements relating to the safety of workers and the general operation of the company.
- The development of conditions of mutual trust and cooperation with partners / suppliers.
- Availability of all resources necessary to preserve the integrity of the customer's product based on its contractual obligations.
- The coverage of all issues related to confidentiality regarding any intellectual or commercial customer's property based on its contractual obligations.
- The ongoing monitoring of developments in the industry and active participation in them.
- The effective treatment and the coverage of existing and prospective needs of education, training and qualification of the company's employees.
- The availability of the necessary resources to maintain and improve the effectiveness of the Quality System of the company.
- The availability of collecting results regarding the company's function and performance to determine quality objectives, the achievement of which is reviewed at regular intervals.

The tool through which the company implements, monitors and adjusts as needed, the policy of Quality is the Quality system that has been developed and implemented.

The validity and recognition of the Quality system is achieved through certification by an independent certifying body in accordance with the international standard ISO 9001:2015.

For the implementation of its Quality Policy, "GLASSCON" deems necessary the involvement of employees in compliance, development and documentation of all system procedures. All employees in the company contribute to the effective implementation of the system and its improvement.

The Policy on Quality is communicated to all staff.

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C.E.O.



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